

Bennington Manufacturing Warranty

I. Warranty Overview

Bennington Manufacturing is committed to providing high-quality retractable casters that meet your needs and expectations. This Warranty outlines our commitment to repair or replace any defects in materials or workmanship that may arise during normal use of your product within the specified warranty period.

II. Warranty Coverage

This Warranty covers repairs or replacements for defects in the following SmartCaster products only:

6 Series	T6 SmartCaster
7 Series	R7 SmartCaster and T7 SmartCaster
8 Series	R8 SmartCaster and T8 SmartCaster

It is limited to the original purchaser of the product and is non-transferable.

Warranty Period

The warranty period begins on the date of purchase and is valid for a period of 1 year from that date. The duration of the warranty period may vary depending on the specific product, as detailed in the product's documentation.

What Is Covered?

- Defects in materials or workmanship under normal use.
- Repair or replacement of the defective product or part.
- Any costs associated with labor and parts during the repair process.

What Is Not Covered?

- Damage resulting from misuse, abuse, or neglect.
- Normal wear and tear, cosmetic damage, or accidental damage.
- Any unauthorized modifications or repairs made to the product.
- Damage caused by external factors such as fire, flood, or other natural disasters.

III. How to Make a Warranty Claim

To make a warranty claim, please follow these steps:

1. Contact our Customer Service team at sales@retractablecaster.com within the warranty period.
2. Provide proof of purchase, such as a receipt or invoice, along with a detailed description of the defect.
3. Our team will guide you through the process of returning the product for inspection and repair or replacement.

IV. Repair or Replacement

At our discretion, we will repair or replace the defective product or part with a new or refurbished product or part of equal or greater value. If the product is no longer available, we may offer a comparable replacement. The replacement or repaired product will continue to be covered under the original warranty period.

V. Limitation of Liability

Bennington Manufacturing is not responsible for any indirect, incidental, or consequential damages arising from the use of the product. Our liability is limited to the cost of the product and does not extend to any other losses.

VI. Governing Law

This Warranty is governed by and construed in accordance with the laws of Pennsylvania, USA, and any disputes arising from this Warranty shall be subject to the exclusive jurisdiction of the courts of Pennsylvania.

VII. Contact Information

For any questions or concerns regarding this Warranty, please contact us at:

Bennington Manufacturing

42 Station Street, Hermitage, PA 16148

724-813-7812

sales@retractablecaster.com

<http://retractablecaster.com>